

Public Comments Received for Case Number: 2025-00354
Response Tuesday, February 17, 2026

Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence.

The documents in this case are available at: [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Received through Public Comments

Monday, February 16, 2026

From: Deborah Goodin
City: Elizabethtown
State: KY
Zip: 42701

Comments:

We the customers would like to know if Josiah Cox pays himself per state because he reports different salaries in different states. We would also like to know how this company has a payroll over 14 million when all the work has been outsourced. Also, in one of the other states they are making the customers pay their legal fees for acquiring systems and this is not right. They pay for practically nothing- we are paying every single time they acquire a new system and it doesn't matter what state it's in. This company is side-stepping regulations and they are not being honest in what they disclose. Please investigate. This is very unfair to us. We cannot trust them therefore we do not want to do business with them

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